My github link is

https://github.com/nalini59/movie-ticketing-bot

I am Dr. M. Nalini from Sri Sairam Engineering College

My project is movie ticketing bot

First step is creating intents which is used to interact with customers

Intents are specified with # symbol

Here I used 3 intents

# enquiry

Any special show today

Can you name the movies showed here

I want to know the list of movies

I want to know the movies list

These are the user examples I included

# greetings

Possible greetings are entered here I used the following

Good morning

Good evening

Good afternoon

Hi

hello

#order

Book ticket for me order

Can you please book ticket order

Can you provide me the list of movies order

I want to book a ticket order

These are used as user examples

As a second step I created entities which are denoted with @

@email

This entity is for collecting email address of customer to send their receipt here pattern of email address is defined

@enquiry

Menu

Offers

Specials

These are entered with their synonyms

@greetings

Good morning, good evening and good afternoon is defined here with many possibilities from customers

@items

Movies list is given here I used some few movies

Bahubali 1

Bahubali 2

Bigil

Kasai

Penguin

@order

Order is defined with its synonyms

@payment

This is for collecting payment method

Card

COD

UPI

Third step is creating dialogs to interact with customers

First dialog is welcome it is used to greet the customers here I used

Hello i am movie ticketing robot capable of showing name of the movie, tickets available, how may i help you? can you pls give your name and mail id

A child node is created here to collect email id in correct format

Second dialog is greetings to respond for customer greetings

Third dialog is for enquiry possible enquiries are defined here as specials, offers and menu

A child node is created under this enquiry node to define specials

* Today’s special
* First day first show
* Night show

Fourth dialog is for collecting order here I used

Items

Sys-number – system entity

Payment

Under this a child node is created to deleting context to get another order

The last dialog is anything else which is used if bot not understand what customer is asking